



THE HANDBOOK OF LITTLE VICTORIES

AIA Vitality Weekly Challenge

AIA Vitality

AIAVitality.com.sg



THE REAL LIFE
COMPANY

Overview

AIA Vitality Weekly Challenge is introduced to encourage our members to stay active. Simply run, walk or clock a workout regularly and stand to redeem S\$5 weekly rewards at Cold Storage or and Starbucks.

AIA Vitality members can download the AIA Vitality Weekly Challenge App and start earning at least 250 AIA Vitality Points for physical activity every week.

Who may use this Benefit?

All AIA Vitality members qualify for the S\$5 AIA Vitality Weekly Challenge Rewards upon earning at least 250 AIA Vitality Points every week.

How does the Benefit work?

Step 1: Download the AIA Vitality Weekly Challenge App from the Apple store or the Android store.

Step 2: Log in using your AIA Vitality user ID and password.

Step 3: In order to start getting your AIA Vitality Weekly Challenge Rewards, complete your Vitality Health Review (VHR) online assessment. You can do your VHR on the AIA Vitality Weekly Challenge App. If you have already submitted your VHR, you are not required to do it again.

Step 4: Sync a fitness device or a fitness app you are using with the AIA Vitality Weekly Challenge App. If you have already synced your AIA Vitality account with a device previously, there is no need to re-sync the device. Once your device is synced, get active and start achieving your weekly target of 250 AIA Vitality points.

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Step 5: Once you reach the weekly target, you will start receiving your AIA Vitality Weekly Challenge Rewards on the AIA Vitality Weekly Challenge App. Steps to redeem your AIA Vitality Weekly Challenge Rewards

- Log in to the AIA Vitality Weekly Challenge App.
- Tap on the Rewards icon followed by 'Choose Your Rewards'.
- Choose the reward you wish to enjoy and transfer it to your Rewards Wallet. All Rewards need to be chosen and transferred to the Rewards Wallet within 14 days.
- Once the Reward is redeemed to your Rewards Wallet you may start using it. Note that Rewards not redeemed within the wallet will expire in 14 Days from the Reward earned date.

How can I use or redeem my AIA Vitality Weekly Challenge Rewards?

You can use or redeem your S\$5 AIA Vitality Weekly Challenge Rewards at Cold Storage or Starbucks. From your Rewards wallet, you can:

- Choose Cold Storage Rewards and scan eVoucher on your mobile phone at Cold Storage to enjoy S\$5 off your purchase.
- Choose Starbucks Rewards and scan eVoucher on your mobile phone at Starbucks to enjoy S\$5 off your purchase.

Important points to remember

Cold Storage

- The eVoucher cannot be used at self-service check-out counters and cold storage online.
- The eVoucher will expire in two (2) weeks from the Reward earned date.
- Should members use less than eVoucher's entire value, members will not receive the balance in change or shall not store it for use the next time members shop at Cold Storage.
- The eVoucher cannot be replaced if it is lost, damaged or expires.
- The eVoucher is non-refundable and is not exchangeable for cash.
- The eVoucher is not a legal tender and cannot be deposited in any bank accounts.
- The eVoucher is subject to Cold Storage's usual terms and conditions of use, as may be amended from time to time.

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Starbucks

- The eVoucher will expire in two (2) weeks from the Reward earned date. Valid for use at all Starbucks stores in Singapore except Starbucks Airport stores.
- Should members use less than eVoucher's entire value, members will not receive the balance in change or shall not store it for use the next time members shop at Starbucks.
- The eVoucher cannot be replaced if it is expired.
- The eVoucher is non-refundable, exchangeable for cash and cannot be used to purchase or reload Starbucks Card.
- The eVoucher is not a legal tender and cannot be deposited in any bank accounts or into the Starbucks store value card.
- The eVoucher is subject to our and Starbucks' terms and conditions of use, as may be amended from time to time.

Disclaimers and Governing Law

We make no representations or warranties, express or implied, of any kind with respect to this Benefit, including without limitation, its success rate, fitness for a particular purpose and quality, nor do we assume any legal liability or responsibility for the completeness, accuracy, adequacy or currency of the contents of this Benefit Guide. Any dispute about the services of Starbucks and/or Cold Storage must be resolved directly with Starbucks and/or Cold Storage respectively. We shall not be liable for any loss, injury, claim or damage suffered or incurred as a result the services of Starbucks and/or Cold Storage.

AIA Singapore is not an agent of Starbucks and/or Cold Storage and Starbucks and/or Cold Storage are not agents of AIA Singapore.

This Benefit Guide shall be governed by and interpreted in accordance with the laws of Singapore.

If you have any questions or need more information about this Benefit, please visit AIAVitality.com.sg; or email us at support@aiavitality.com.sg; or call 1800 248 8000.

Information and prices (if any) are correct as at 28 March 2018 and are subject to change.